

Wrocław, 15 November 2013

Terms and Conditions for online payments

The following document outlines the policies for customer online payments at Radiotechnika Marketing Sp. z o.o. (Ltd.), address: ul. Fabryczna 20 Pietrzykowice, 55-080 Kąty Wrocławskie, Poland, registered with the Business Registry of the Polish National Court Register maintained by the District Court for Wrocław-Fabryczna in Wrocław, VI Commercial Division of the Polish National Court Register, under entry number KRS 0000081342, Tax Identification Number (NIP) PL 898-001-68-23, Industry Identification Number (REGON) 930090316.

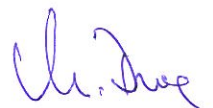


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I. General Provisions

1. Radiotechnika Marketing sp. z o.o. with headquarters in Pietrzykowice (hereinafter referred to as the Company) provides its Customers with a possibility to pay online for their orders. These Terms and Conditions contain company policies of such payments.
2. eCard S.A. with headquarters in ul. Arkońska 11, 80-387 Gdańsk, Poland (hereinafter referred to as eCard S.A.) is an online payment process operator.
3. In case of online credit card payments, any possible chargebacks may only be credited to the bank account associated with the credit card used for the original payment.
4. Delivery costs of all orders are subject to individual agreements with Customers.

II. Available forms of payment

1. The Company allows its Customers to pay online using the following credit card types:
 - a) Visa, Visa Electron, MasterCard, MasterCard Electronic, Maestro.

III. Online payment procedure

1. The online payment service is provided by eCard S.A.
2. In order to use the service, the Customer informs the Company of their intention to pay with a credit card at the time of placing an order.
3. Subsequently, the Company generates a unique link to the payment service and sends it to the Customer's designated email address.
4. In order to finalise the payment, the Customer clicks the link, which transfers them to a website; following the steps displayed on that website results in completing the payment.
5. The payment can only be processed for credit cards that are valid, have not been cancelled, and for which their issuer will confirm the availability of funds for the transaction.
6. Payments will be processed 24 hours a day, on all days including public holidays, except for possible breaks caused by necessary maintenance, telecommunication networks outage, force majeure or lack of authorisation response from the credit card issuer that would not be caused by eCard S.A. or the Company.
7. Transaction security is ensured by eCard S.A. The payment is carried out on a secured website provided by eCard S.A.

IV. Privacy policy

1. Personal data that is processed for the purpose of handling payments is administered by the Company.
2. The above data is received by eCard S.A.
3. Personal data is collected and processed for the purpose of completing the contract for delivery of goods between the Company and its Customer.



4. The Company informs its Customers of their right to access their data and the right to correct it in accordance with the Polish Personal Data Protection Act from 29th August 1997.
5. Providing personal data by the Customers is voluntary; it is, however, required for handling credit card payments.

V. Complaint handling

1. Complaints and remarks concerning online payments should be sent via email to platnosc@radiotechnika.com.pl
2. The above complaints and remarks will be handled by the Company soonest possible, within no more than 30 days.
3. The result of the complaint handling process will be emailed to the address from which the original complaint or remark was sent.

VI. Final provisions

1. Any matters not provided for herein shall be governed by the pertinent provisions of generally applicable law of the Republic of Poland.

PREZES ZARZĄDU

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